

# Privacy Policy

## **Statement of privacy and personal data protection**

Soft Dataware LP is committed to protect each company's personal data and information. The following document explains in full detail which information can be possessed or can be collected by our company, as well the purpose of said collection and any processing of said information. Soft Dataware LP is a software company which creates and sell its own or third parties' software. This includes creating applications from scratch or expansion of the existing applications and, also, reselling products of our company's collaborators. Our company, also, provides consulting services, updates and briefings on subjects that are associated with our products (for example: changes on legislation)

This statement of privacy refers to the whole set of our products and our services.

## **Collection of personal data**

Soft Dataware LP can collect and process data only for the purposes of the projects that undertakes within the framework of contracts with her clients. These data are provided by the client and the period of their use and processing depends on the said project. For the purposes of proper interaction, briefing, and expansion of our business and for our consulting services, it is possible that our company will collect data like names, company e-mails, phones of employees, clients and potential clients. Any case of data collecting or data sending, is happening after the legally written agreement with our client's person in charge and under no circumstances our company takes arbitrary action.

## **Corporal Web Site**

Our company's web page uses only anonymous cookies of Google analytics for analyzing the traffic of our site. The web page that concerns communication with our company does not collect or store the data that

our visitor types. These data are being used only one time for sending a direct e-mail to our company.

### **Usage of personal data and storage time**

The data that is collected, is kept in full discretion from other third parties. If the need arises, it will occur only upon the customer's explicit agreement.

Upon each case the data's storage and maintenance time, will be estimated individually to the period of time in which the company is legally bound to maintain the data or to the period of time which the company concludes the project. Data maintenance time may be subject to change if Soft Dataware LP may need to claim or defend against legal claims.

### **Location of data processing**

Our company's location is in Athens Greece and it does not own branches either in other areas of Greece or in abroad. Our corporate web site is hosted by a Greek provider whose servers are in Greece. Therefore, any data processing may take place within the Greek region.

### **Access mode and control mode to your personal data**

The users, of Soft Dataware's products and services, can inquire, anytime, a briefing on all their personal data which are in our possession. The customer also has the right to ask for their data update or delete any of their following information. The permanent deletion of their data must not conflict with any legal obligation or other legal interest regarding their data maintenance.

### **Questions about policy and its implementation**

Soft Dataware LP vows to protect the personal data and the confidentiality of the users which are using our programs and services. For any clarification,

any concern, any comment or any additional information, you may contact us on our company phones or go to the [gdpr@e-dataware.gr](mailto:gdpr@e-dataware.gr).

### **Changes in the current policy**

The current statement of privacy policy may change in order to abide to the latest applicable regulations of the protection of personal data.